

# SILVER 22

## ELECTRONIC HEARING PROTECTION

Thank you for putting your trust in the Pro Ears Silver 22 hearing protection. We know you are trusting your most precious commodity – your health – to us and we take that commitment very seriously. The Pro Ears Silver is designed to provide Protection, Comfort and Reliability. If for any reason you are not satisfied with your purchase please call us and give us an opportunity correct the problem.

### DEVICE FIT

#### Adjust Fit

The headband may be adjusted to ensure the cups fit correctly around the ears by sliding the headband apart. With the slider arms fully closed place the headband directly in the middle of the head. Slowly adjust one slider arm at a time as needed to ensure each cup is fully covering your ear. The two slider arms should be equidistant from the headband to ensure the best fit. Be sure the headband is resting snugly against the top of your head.

**IMPORTANT:** The special, replaceable Gel Sealing Rings are made for maximum comfort and noise protection. There should be no gaps between the ear seal and your head. For best fit ensure your hair is not under the ear seal. To test for a good seal, run your index finger around the area between the ear seal and your skull and ensure there are no gaps.

### OPERATION

#### Installing Batteries

The PRO EARS Silver 22 use two 'AAA' size 1.5 volt batteries. Alkaline batteries provide the best service. To install, turn the volume controls to the OFF position. Carefully slide the battery cover on the exterior of the cup without the on/off roller up to reveal the battery holder. Remove the old batteries; insert the new batteries with negative to negative and positive to positive side. The correct polarity is marked in the battery holder. Once batteries are installed, carefully replace the battery compartment cover on the ear cup. We recommend the volume controls be turned to the 'Off' position when not in use.

#### Adjust Volume

Before putting on your PRO EARS turn the Volume Control roller to the 'Off' position. Turn on the Volume Control and adjust as needed for comfort. Turn on the volume control and adjust the volume so that you can hear your external environment as if you were not wearing a hearing protector. To increase the Gain, slowly increase the Volume Control.

#### Storage

It is recommended that your PRO-EARS be placed in a protective bag or hard case for storage and travel. Suitable carrying bags and cases are available by calling 1-800-891-3660 or visiting our store on line [www.proears.com](http://www.proears.com).



### Changing the Ear Seals

The high performance ear seal should be replaced if the outer surface becomes stiff, cracked or damaged. Depending on use, storage and wear conditions we recommend the ear seals be replaced every 6 to 18 months. New ear seals can be obtained at [www.proears.com](http://www.proears.com). To replace the ear seal simply insert a flat head screw driver inside the cup, between the hard plastic flange of the ear seal and the cup and give a slight twist. The ear seal should separate from the cup with a gentle motion. Be careful not to damage the electronics or the speaker.

### IMPORTANT!

- PRO EARS are extremely durable however it is not advisable to expose them to extreme heat or cold or direct moisture as this can damage the electronics.
- Check to ensure batteries are in good condition. Even though alkaline batteries have long life it is advisable to always carry a spare set.
- The condition of the ear seal is critical to obtaining the reported level of noise reduction. Be sure to replace your ear seals if they become damaged or worn.

### TROUBLESHOOTING

The following section will help you evaluate and possibly correct any problem you may have with your PRO EARS before contacting customer service. If it becomes necessary to return anything for service, please call our Service Department at **800-891-3660** to obtain an RMA (Return Merchandise Authorization) before shipping.



Altus Brands, LLC  
6893 Sullivan Road  
Grawn, MI 49637 USA  
1-800-891-3660 (USA/Canada)  
[customerservice@altusbrands.com](mailto:customerservice@altusbrands.com)

## TROUBLESHOOTING (CONT'D)

### No sound

Check the batteries. While we actually receive a low number of Warranty returns, over half of the units returned are battery related. Please make sure the batteries are the correct 'AAA' Size, 1.5 volt are in good working order, and are facing in the proper direction. The spring end in the battery box is the negative end of the battery (as marked in the battery box). Many of the battery problems occur when using bad batteries

### Sound is intermittent

Batteries are weak or not properly seated in the battery holder. Replace the batteries.

### Sound is not clear or is distorted

Batteries are weak. Replace the batteries.

### Noise attenuation has decreased

The cups need to fit securely around your ear to obtain maximum noise attenuation. The ear seal material used in all PRO EARS is designed for maximum comfort and effectiveness. Like a set of high speed tires on a racing car, these high performance ear seals need to be replaced periodically to maintain their effectiveness. If the ear seal feels rough or is cracked, replace immediately. Hair or eye glasses can create a gap between the ear seal and the head. The ear seal is designed to limit the impact of wearing glasses but cannot eliminate the gap. Try wearing glasses with thinner or flatter stems. Good headband compression is also necessary for a proper

fit. Our headbands are designed to provide sufficient compression to be effective but not too much compression to cause headaches. Over time the headband can stretch out and may need to be replaced.

### Moisture entered the electronics compartment

All circuit boards are sealed against moisture during the manufacturing process however, this is an electrical device and all effort should be made to protect against exposure to excessive moisture from rain, snow, etc. Should the unit be exposed to moisture it will be necessary to allow the unit to dry overnight, naturally. If this is done, the unit should work normally once fully dried. **CAUTION: NEVER DRY YOUR PRO-EARS UNIT WITH AN ELECTRONIC HAIR DRYER OR OTHER ARTIFICIAL MEANS. THIS COULD RESULT IN DAMAGE TO THE UNIT! IF your PRO EARS do not resume normal operation contact our Service Department for assistance.**

If, after reviewing the troubleshooting information provided above, you still have a question about your PRO EARS, please call our Service Department at **800-891-3660** between 8:30AM-5:00PM EST, or send an email to [Service@ProEars.com](mailto:Service@ProEars.com). Many times it is possible to rectify your problem over the phone. However, if it is necessary to return the unit(s), you will be given an RMA number for return. Because of the low rate of repairs/returns, your PROEARS will normally be repaired and shipped back to you within 72 hours of receipt. Please see the Warranty section to ascertain what repairs are covered without cost.

**FCC NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. Shielded interference cable must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules. Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Please note that changes or modifications not expressly approved by the party responsible for compliance could void the user's ability to operate.

## LIMITED WARRANTY

Pro Ears's warrants this product to the original purchaser to be free from defects in materials and workmanship, under normal use and conditions for a period of one year parts/90 days labor from the date of the original purchase.

Under this warranty, this unit will be replaced or repaired at our option, without charge for parts or labor, excluding batteries, for a period of 3 years after the purchase. After 3 years, the cost of labor with Shipping/Handling and Insurance of \$49.95 is the customer's responsibility.

### This warranty is void if any of the following occur:

1. The warranty card was not sent in at the time or purchase
  2. The unit is not owned by the original purchaser at the time of the warranty claim
  3. The unit has been tampered with, opened or punctured
  4. The unit has been immersed in water or other liquids, allowed to be filled with dirt or dust, or otherwise physically abused
  5. The 3 year limited warranty has expired
- This shall be the exclusive written warranty of the original purchaser and neither this warranty or any other warranty, expressed or implied, shall extend beyond the 3 year period listed above. In no event shall Altus Brands, LLC be liable for consequential damages, consequential property damage, or consequential personal injury. (Some states do not allow limitations on implied warranties or exclusions of consequential damages, so that these restrictions may not apply to you). This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Return this bottom portion to: Altus Brands. 6893 Sullivan Road Grawn, MI 49637 or you can register your product online at [www.proears.com](http://www.proears.com)

### Pro Ears Silver 22

Serial #: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

## WE'D LOVE TO HEAR FROM YOU!

Pro Ears was founded in 1992 by an avid shooting sports competitor and was one of the first companies to introduce electronic hearing protection. Designed for competitive shooters, Pro Ears has always focused on providing the lightest weight and the highest quality sound possible. Superior technology, performance and customer service are the reasons more competitive shooters choose Pro Ears. As production has moved from a garage in Arizona to a to the current 30,000 square foot production facility in Michigan, one tenant has remained the same, produce the best product we can design and support it with excellent service. Performance, Comfort, Reliability – that's Pro Ears. Proudly a veteran owned family business

If you are as happy with your purchase as we expect you will be, please take the opportunity to write a review at [www.proears.com](http://www.proears.com) or at any retailers site from whom you purchased the device. We really appreciate the trust you have placed in our company!



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